

# AKTI ONEIROU

LUXURY CAMPING

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SITHONIA HALKIDIKI

## COVID-19 - ANNOUNCEMENTS

Dear Customer,

First of all, we would like to thank you for your continuous loyalty and support throughout our course, and particularly during these uncertain times. We strive to ensure a safe, peaceful, elegant and welcoming environment especially for you, in a stunning place of unique natural beauty with a private beach and now, more than ever, we are determined to protect you to the highest extent so as to enjoy your summer vacation! For this reason, we have immediately complied with all government directives regarding the decontamination and sanitation of the complex, based on the new security measures and hygiene protocols. Analytically:

### **CHECK-IN & CHECK-OUT**

The mandatory Check-out is until 11:00 and the new Check-in is after 16:00 in order to have additional time for the thorough cleaning and disinfection of every accommodation.

Upon your arrival, a credit card will be requested for the authorization of the remaining amount of your stay. You can find all these details in the Registration Card, which you will receive by email a week before your arrival date. It is recommended, the payment to be made the day before your check out date in order to avoid any queues at the Reception Desk. A receipt or invoice will be issued and it will be sent electronically at that moment.

### **ACCOMODATIONS**

The cleaning and disinfection schedule as well as the products will meet all the required standards and will have all the documents certified by the National Organization for Medicines (EOF) and the guidelines by the National Public Health Organization (NPHO). A meticulous cleaning will be made and a proper ventilation to every accommodation between the check-in and the check-out. Additionally, special attention will be made to "high risk" products which will be disinfected by the appropriate steam machines. The cleaning personnel will use the necessary equipment before they enter each accommodation and please note that the frequent cleaning of every accommodation will be avoided during your stay. Moreover, based on the hygiene protocols, only under your request, the bed and bath linen will be changed.

## **CAMPING**

We inform you that this year the Camping will operate with a limited number of tents. Please note that the entrance as well as the use of the common premises of the Camping will not be allowed to nonresidents, visitors and hosts. Finally, the common showers and the toilets will be cleaned and disinfected according to hygiene protocols so often as to be clean and in a good condition at all times.

## **BEACH**

The specified distances from the umbrellas and the sunbeds on the beach will be in consonance with the proposed specifications. Daily, every sunbed will be cleaned with a disinfection spray. It is important to underline that each accommodation will have its own umbrella and sunbeds on the beach throughout your stay.

## **DISINFECTION TEAM**

The personnel will be trained and will follow strictly the hygiene rules and protocols. There will be a disinfection team with a trained coordinator who will supervise the cleaning and the disinfection of all the accommodations and the common premises.

## **MANASSU RESTAURANT-BEACH BAR**

All the hygiene protocols will apply for Restaurants and Bar and specifically all our menus will be "a la carte" and will be cleaned with a disinfected spray after every use. The staff of the kitchen and the bar will use the necessary protective equipment and all the requested distances between tables and chairs will be applied. The tables will be covered with disposable "sous plat" and cutlery will be on the tables which will be replaced with increased frequency.

Last but not least, in all the premises around the Camping there will be sanitizer gels and please keep in mind that the social distance of 1, 5 meters should be retained by the persons who do not belong in the same family or company!

**As soon the Health Protocols for Covid-19 ([ΦΕΚ-2084-B-KYA-1881](#)) were officially announced for hospitality establishments, the management and the personnel of the Luxury Camping Akti Oneirou are committed to their fully adaptation.**